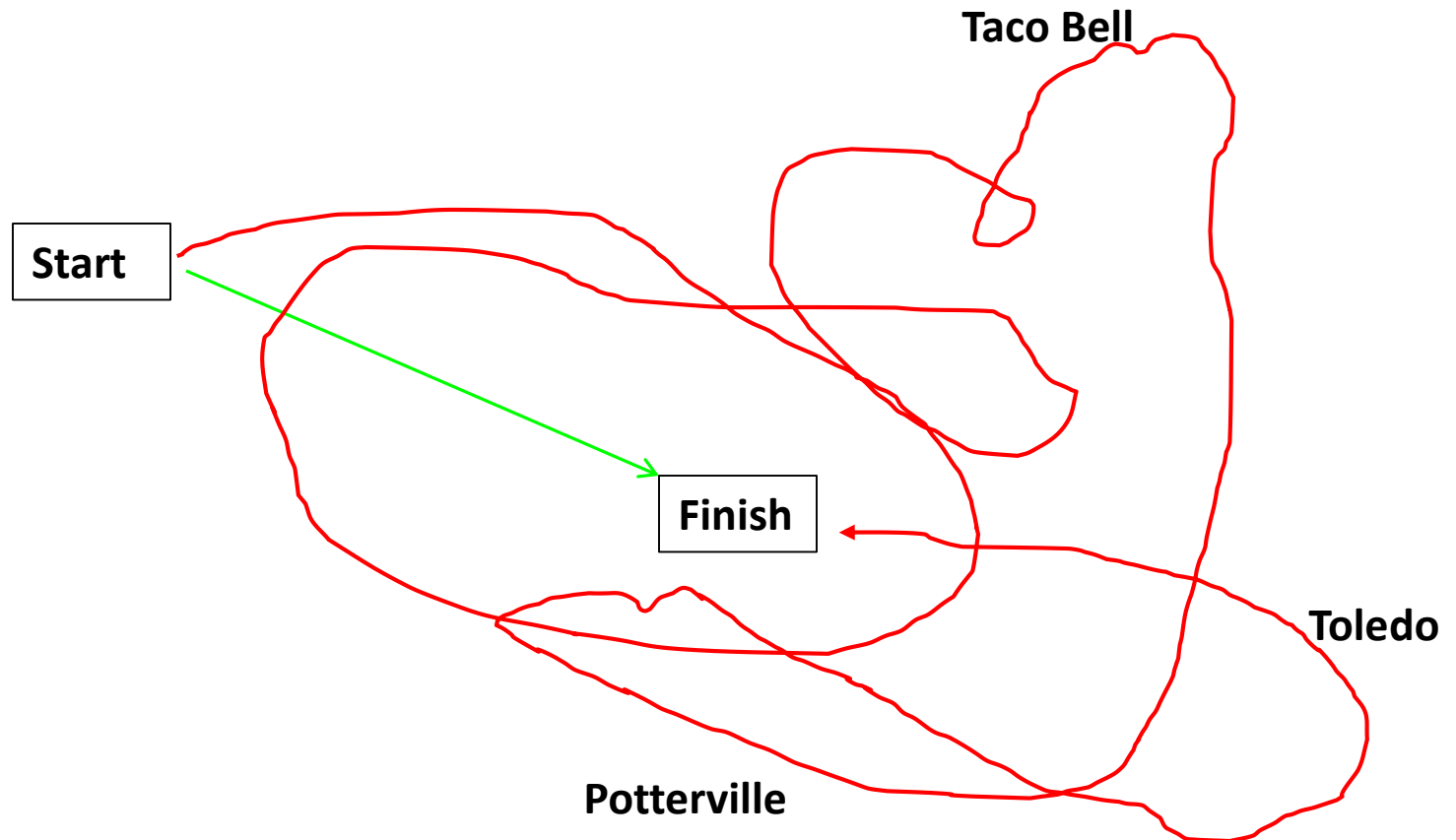


- Resource conservation:
 - Avoid excessive idling
 - Take efficient routes
 - Productive use of time and equipment



Why this is important...

- Prevent negative public perception



- Prevent situations that are hard to explain
- Budget pressure:
 - Internal: Are we productive?
 - Citizen: Why am I paying these taxes.... ?
- Avoid embarrassment
- Avoid discipline

CHARLOTTE, N.C. —

Channel 9 investigated city of Charlotte work crews after seeing a Charlotte water truck parked in a cul-de-sac in a torn-down neighborhood on 24th Street.

It's a vacuum truck used to clear sewers. Channel 9 recorded what appeared to be the same truck parked in the same spot, hidden from view, anywhere from a few minutes to almost an hour 10 different days over a month's time. On this day, we followed the vehicle for several hours.

Feb. 6

9 a.m.: The truck was parked with two workers inside.

9:05 a.m.: Channel 9 crew drove behind the truck as it left down Matheson Avenue.

9:10 a.m.: They pulled into the food lion on the plaza and parked in back. The driver went inside.

9:30 a.m.: The driver came out of the Food Lion.

9:38 a.m.: They drove to a shell gas station nearby to fuel up.

10:05 a.m.: They pulled into a second gas station on University City Boulevard.

10:25 a.m.: After getting drinks and food, they parked in front of a house, and we never saw them leave the truck.

10:45 a.m.: They drove to a third gas station on Pavilion Boulevard.

11 a.m.: They headed back to the same neighborhood as before and sat in the truck for an hour and 15 minutes.

12:15 p.m.: They performed the first work of the day that we observed an three hours and 15 minutes after Channel 9 started watching.

Channel 9 showed the video to Charlotte Water director Barry Gullet.

"It hurts me," Gullet said. "It hurts our reputation."